

# BARKSDALE INSIGHTS

## NEWS & STORIES



### Exciting News!

We are excited to welcome you to our new online access community. You should have received your invitation email. If you didn't please let us know. To register for your resident portal via the website you will need your email address and your registration code which is provided in your emailed invitation. Once activated, you can manage a variety of resident services right from your computer or mobile device such as:

- \* 24/7 self-service account management
- \* Submit and track maintenance requests
- \* Communicate with your on-side team
- \* Check out upcoming community events
- \* Quick alerts and notices from the site

For iPhone and Android users, you can also connect and register with the portal "on the go" by downloading the RENTCafe Resident App.

Look for it in the App Store or Google Play. The information for registering will be the same. However, on the app you will need to know your property name and zip code (Barksdale Family Housing - 71110).

### Maintenance Info...

Quarterly Preventative Maintenance inspections start over this month. Be on the look out for our maintenance team, they will start on Anzio, Barksdale and Bong then follow the streets in alphabetical order throughout the quarter.

Our #1 goal is to provide our residents with safe and high quality communities in which to live.

Greg ~ Maintenance Director



### HAPPY HALLOWEEN

10/31/19 5:00 - 8:00pm

- Residents partaking: ensure porch lights are **on** during trick or treat hours.
- Residents "NOT" partaking: ensure porch lights are **off** during trick or treat hours.
- The 2SFS "Pumpkin Walking Patrols" will be present in all housing areas.
- Parents should inspect all candies prior to children's consumption.
- Drivers be careful... **SLOW, SLOW, SLOW** down in all housing areas.
- **Adult supervision required for children 10 and under.**
- Hours of darkness - highly recommended children use glow sticks, flash lights, etc.

Don't forget to share your awesome costume photos on our Facebook Halloween post!

October 1st is our Annual CEL kickoff!  
Please check your email and complete the survey.

### Our President's Message



We are coming up on CEL season, and I want to encourage all of our residents to participate and here's why...

The annual CEL Survey is an important instrument for Hunt to understand what we are doing well and what we need to work to improve. The CEL survey is available to all military housing residents throughout the country. It is controlled and administered by an independent, third-party who reports the results simultaneously to us and the Department of Defense. Across the Hunt portfolio of communities, we have an average

of over 50% of our residents who respond. This response rate is statistically high, but we want to continue to encourage our residents to respond in as large numbers as possible, so we get an accurate view of what is occurring within the communities.

Our goal is 100% satisfaction. When we fall short, we want to know so we can fix any problems before they become bigger issues. We also want to know which of our communities have high satisfaction rates so we can share best practices.

We want to hear from you, and this is one of several tools we use to facilitate that. I look forward to what you have to say.

John Ehle  
President  
Hunt Military Communities



### Barksdale Family Housing Office

201 Langley Dr. - Main Base Welcome Center  
1001 Liberty Ave., N. - Liberty Heights Community Center  
320 Rickenbacker Ave. - Maintenance Self Help

Phone: 318-747-2723 Fax: 318-747-2725

24-HOUR Maintenance 318-747-2723

[www.barksdalefamilyhousing.com](http://www.barksdalefamilyhousing.com)  
[barksdaleleasing@huntcompanies.com](mailto:barksdaleleasing@huntcompanies.com)

### Management Team

Adrienne Rainey, Community Director  
Greg Smith, Maintenance Director  
Dreamer Wood, Community Manager  
Chad Moon, Community Manager  
Gary Moore, Maintenance Manager  
Darryl Beck, Maintenance Manager  
John Harrison, Community Supervisor

Welcome Center Hours - Main Base  
Monday - Friday 7:30 AM - 5:30 PM  
Saturday 10:00 AM - 5:00 PM  
Community Center Hours - Liberty Heights  
Monday- Friday 7:30 AM - 5:30 PM  
Maintenance Office Hours  
Monday - Friday 7:30 AM - 4:30 PM

# OCTOBER FREE RESIDENT EVENTS

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	10/1/19 - 10/31/19 ANNUAL CEL SURVEY CHECK YOUR EMAIL	1 National Night Out 5-7pm Main Base Welcome Center Blood Drive 4:30-7:30pm	2	3	4	5 Fall Festival Main Base Welcome Center 11:00am - 1:00pm
6 BAFB Fire Dept Parades Main Base: 1:00pm East Side: 3:30pm (see Facebook for route)	7	8	9 End of Year POOL PARTY Liberty Heights Pool 2:00 - 4:00pm	10 FREE Kona Drive-Thru Main Base 5:30pm	11 FREE Kona Drive-Thru East Side 5:30pm	12 BAFB Fire Dept Kid's Fire Muster Fire Station 1 1:00 - 3:00pm
13	14 National Dessert Day	15	16	17 Adult Pinterest Night - RSVP Event	18	19 Community Yard Sales 8:00 - 12:00pm
20	21	22	23	24 Adult BINGO Night Main Base 5:30pm	25	26
27	28	29	30	31 Halloween 5:00 - 8:00pm	Bossier Parish No School 10/7 - 10/14	Caddo Parish No School 10/11 - 10/16

## Trash Pick Up

**MAIN BASE**  
Recycle: 10/4 & 10/18  
Trash/Bulk: Every Tuesday

**HERITAGE / LIBERTY**  
Recycle: 10/11 & 10/25  
Trash/Bulk: Every Monday

 **HUNT**  
ONE MISSION. ONE COMMUNITY.™  
HuntMilitaryCommunities.com

**Don't forget to put your cans away by 6:00pm the following day.**



**Cleaning Tips:** The ideal time for trash can cleaning is on trash day, right after trash pickup or before filling up the can.

1. Move the container(s) to some place you don't mind getting wet and somewhat soapy, the lawn would be ideal.
2. Squirt some dishwashing liquid into the bottom of your empty trash container(s) and use a sprayer attached to your garden hose to "pressure wash" the inside of can.
3. Pour out the soapy water & rinse.
4. Turn the container(s) upside down with the lid open to let all the water drain out.
5. Turn the container(s) right side up, with the lid open and let it dry in the sun all day.
6. Spray inside of the container(s) with disinfectant.

