

MAR
20

BARKSDALE INSIGHTS NEWS & STORIES



12 months of Fire Safety ~ March

Fur babies need our help too in the event of a fire. Knowing where your pet may hide when they are scared could assist you in finding them quicker when it is time to get out. Have your carrier or leash easily accessible so that you can grab them on your way out, this is for their safety during what could be a very hectic time.

Maintenance Info...

Compatible Homes: Have you locked yourself out?

These types of doors have a special pin or flip-it on the interior of the door jamb that needs to be pushed/flipped prior to locking yourself out of your home. Your door knob will feel like it is unlocked however it won't be unless you push/flip this.



Happy St. Patrick's Day 3/17/20

Our President's Message



Over the past couple of years, we have been working on developing systems, protocols and customer service standards which we call our 5-Star Service. We aim to provide more than just housing. We are entrusted to create quality communities that meet the needs of our residents and we take that responsibility very seriously. Recently, we completed a year-long effort to define what 5-Star Service means to us and how we measure ourselves against that standard. So I wanted to share with you what 5-Star Service means to us.

1. **APPEALING HOMES** – At HMC, we are committed to providing the highest-quality housing for our military families. We work to ensure our homes foster the well-being of military families. Worry-free living is the standard we endeavor to achieve.
2. **THRIVING COMMUNITIES** – At the heart of every community are the people who live there. HMC is committed to being a supportive and thoughtful resource and provides ongoing activities that create a true sense of belonging.
3. **SERVICE SATISFACTION** – HMC strives for 100% satisfaction in all that we do. We are accountable for understanding the challenges our residents face and delivering exceptional service.
4. **COMMITTED EMPLOYEES** – We are committed to hiring talented and enthusiastic individuals to be part of the HMC team. We recruit people who want to work as part of a strong, unified team and be a part of something bigger than themselves. HMC employees are characterized by their integrity, kindness, selflessness, and are committed to doing the right thing.
5. **RESPONSIBLE STEWARDS** – As a partner with the Department of Defense, we are aligned in our role as long-term stewards of the communities we operate. HMC maintains welcoming communities for our residents and their families, and we are committed to the sustainment of these communities for today and into the future.

These are high aspirations and we will continue to work towards reaching them. We welcome your feedback in helping us to do so. As always, please reach out to your community director. If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management via: The Hunt Promise Helpline: (855) 333-2835.

Best,

John Ehle
President
Hunt Military Communities

MANAGEMENT TEAM

Adrienne Rainey - Community Director
Greg Smith - Maintenance Director
Dreamer Thorn - Community Manager
Chad Moon - Community Manager
Gary Moore - Maintenance Manager
Darryl Beck - Maintenance Manager
John Harrison - Community Supervisor

Welcome Center (main base)

201 Langley Dr., Barksdale AFB, LA 71110

Monday - Friday 7:30am - 5:30pm

Saturday 10:00am - 5:00pm

Community Center (Heritage/Liberty)

1001 Liberty Ave. N., Barksdale AFB, LA 71110

Monday - Friday 7:30am - 5:30pm

Maintenance Self Help (main base)

320 Rickenbacker Ave., Barksdale AFB, LA 71110

Monday - Friday 7:30am - 4:30pm

Phone: 318-747-2723 • Fax: 318-747-2725

24-HOUR Maintenance: 318-747-2723

www.barksdalefamilyhousing.com
barksdaleleasing@huntcompanies.com
Facebook: Barksdale Family Housing



HuntMilitaryCommunities.com



MARCH

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5 Facebook Bingo 8:00am	6	7
8	9	10	11	12 Kid's Craft - RSVP	13	14
14	16	17 St. Patrick's Day Amazing Race Adult Pinterest - RSVP	18	19 Adult BUNCO Night	20	21 Community Yard Sales 8-12pm
22	23	24	25	26	27	28
29	30	31				

Trash Pick-Up

MAIN BASE
 Recycle: 3/6 & 3/20
 Trash/Bulk: Every Tuesday

HERITAGE / LIBERTY
 Recycle: 3/13 & 3/27
 Trash/Bulk: Every Monday

Don't forget to put your cans away by 6:00pm the following day.



HuntMilitaryCommunities.com

