

Nov
21

BARKSDALE INSIGHTS



- Nov 7: Daylight Saving Time Ends
- Nov 8-14: Pet of the Month
- Nov 8-14: Resident Appreciation Week
- Nov 11: Veterans Day
- Nov 15-21: DIY Hand Turkey Contest
- Nov 19: Face-Book Bingo
- Nov 25: Thanksgiving Office Closed
- Nov 27-29: Small business Contest

Our CEO's Message



Dear HMC Residents, The Tenant Satisfaction Survey has just been launched and hopefully by now you have received your email with a link to the survey. This survey is very important and the questions are crafted to help us understand areas of opportunity to improve your living experience while

also gaining feedback on the areas you are enjoying so we can invest more focus on those. Our commitment to 5-Star Service is rooted in our belief that our residents deserve our very best. You are our priority, and our purpose. I respectfully request you to complete your survey, it will take less than 10 minutes. Your feedback is valued. On November 11th we will honor our many veteran residents who unselfishly answered the call and served our great nation in the name of duty, honor, and country. We could not be more grateful or proud of their sacrifices. I also want to wish you and your family a Thanksgiving filled with gratitude and peace. As always, thank you for allowing us to serve you.

Brian Stann
CEO
Hunt Military Communities

Hunt Military Communities

EMPLOYEE SPOTLIGHT

Falik Webster
Maintenance Warehouse
Supervisor
Barksdale Family Housing

"The thing I like the most about working at Barksdale is the gratefulness the residents show toward myself and the other staff members."



MANAGEMENT TEAM

Dreamer Thorn - Community Director
Chad Moon - Community Manager
Shelley Dooley - Community Manager
Darryl Beck - Maintenance Manager
Glenn Carey - Maintenance Manager
John Musgrove - QA/QC Manager
John Harrison - Community Supervisor
Falik Webster - Warehouse Supervisor

Welcome Center (Main Base)

201 Langley Dr., Barksdale AFB, LA 71110
Monday - Friday 8:00am - 5:30pm
Saturday 10:00am - 5:00pm

Community Center (Heritage/Liberty)

1001 Liberty Ave. N., Barksdale AFB, LA 71110
Monday - Friday 8:00am - 5:30pm

Phone: 318-747-2723 • Fax: 318-747-2725

24-HOUR Maintenance: 318-747-2723

www.barksdalefamilyhousing.com
barksdaleleasing@huntcompanies.com
Facebook: Barksdale Family Housing
Resident App: Hunt Resident



HuntMilitaryCommunities.com



November 2021



Hunt Military Community at Barksdale Airforce Base

News You Can Use!

Movies Under the Stars

5:30pm-7:30pm

Main Base: November 12

Heritage Heights: November 19

Liberty Heights: December 10



Bring a blanket and come enjoy a G rated movie! We will have a small firepit and s'mores for residents.

HUNT HEART SPOUSAL PROGRAM

Program designed for deployed spouses

This program is designed to support the families of a deployed service member. Residents who want to be considered for the SOS Program should contact the leasing office for enrollment. You will need a copy of your orders to get started. SOS Maintenance Plus Program includes but is not limited to: Mowing Lawns, weed removal from flower beds, snow removal, boxing and packing material up, moving furniture, and changing light bulbs. These are just a few of the services offered here at Hunt!

Upcoming Events

Nov. 2 -Meet the Managers (Main Base)

Nov. 5 -Lil' Resident After School

Grab&Go Thanksgiving Craft

Nov. 8-12 -Resident Appreciation Week

Nov. 16 -Turkey Drawing on Facebook

Nov. 18 -Facebook Bingo and Grab&Go Cider or Hot Chocolate

Nov. 23 -Drive-thru Pet Appreciation Day

Nov. 25 -THANKSGIVING(Office is closed)

****Daily Prizes will be given away during Resident Appreciation Week. Watch our Facebook Page and check your emails for how to enter to win great prizes (including a robot vacuum, Echo Dot, and even a TV!)****

Recycling/Trash Info

We have recently updated recycling info. Residents can ONLY recycle **Paper/Cardboard**, such as:

- **Cardboard Boxes (Free of Styrofoam and Plastic)**
- **Newspaper, all magazines and catalogs**
- **Thin cardboard boxes or boxboard (cereal, shoeboxes, etc.)**
- **Old documents, junk mail, mixed office paper, school papers**
- **Paper grocery bags**
- **Corrugated cardboard boxes – empty of plastic & Styrofoam**
- **Hard and soft back books, phone books**

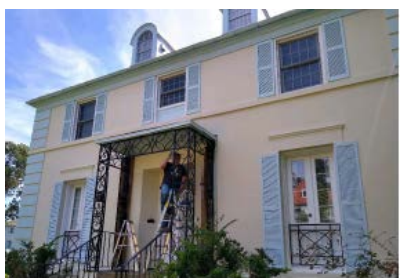
Please be sure that all trash inside and outside of the trashcan is bagged and sealed. The wind and trash truck can easily cause loose items to fall out of the can.

November 2021



Be sure to watch for our fun events in December!

CRR Projects Update



We have completed the roof replacements on Main Base houses and are working through garage roof replacements now. The Exterior Paint project is working its way through Main Base and leaving a trail of beautiful, freshly-painted, historic homes just in time for holiday decorations to show them off.

Glow Skate Night

Everyone had a great time skating and grooving! Thanks to everyone who came out and enjoyed the glow-sticks, food trucks, and Kona Ice!



Tenant Satisfaction Survey

Our Air Force partners will be emailing out the annual Tenant Satisfaction surveys in the next few days. Please take a few moments to respond and let us know how we're doing. We love hearing your comments- It helps us understand which technicians and team members are going above and beyond, and also which projects to budget into next year. We'll be giving away prizes for the neighborhoods with the highest response rate, so encourage your neighbors to respond too!

HUNT has gone "pay"perless!

Besides making payments right from your phone, you can also put in routine work orders & keep up with the latest info from the Leasing Office. As always, for any emergency or urgent work orders please call or email the office.

Have you downloaded the Hunt Resident App yet??

Winterize YOUR HOME

The cold weather is upon us & frozen pipes could be a possibility.

Here are **9 things you can do** when temps reach 32 degrees & lower to help prevent pipes from freezing in your home:

✓ **Disconnect Garden Hoses**

In November, disconnect your garden hose from the outside hose bib and store until Spring. If they are not disconnected, you will risk the water freezing and pipes bursting in your home.

✓ **NEVER Turn Your Heat Off Under Any Circumstance**

Set your thermostat no lower than 65 degrees. Even if you are planning on going out of town or leaving your home for more than 24 hours, it is imperative to leave the heat running to help prevent your pipes from freezing and bursting.

✓ **Let Your Faucets Drip**

Open your faucets in the kitchen and bathrooms to allow the cold water to drip. This allows for the water to have a constant flow and assists with preventing pipes from freezing.

✓ **Keep Your Garage Door Closed**

Keep your Garage Door completely closed when not in use during the Winter months.

✓ **Open Cabinets**

During extended periods of below freezing temperatures, keep kitchen and bathroom cabinets open so that the warm air can reach pipes along exterior walls that are often exposed to the most extreme temperatures.

✓ **When Leaving for Vacation**

Notify the leasing office if you're going on vacation for an extended length of time.

✓ **Leave Registers in Unused Rooms Open**

Any registers in unused spare rooms should be left open in order to keep the room warm and prevent interior water lines from freezing.

✓ **Do Not Warm Up Your Vehicle Inside Your Garage**

This can create high levels of carbon monoxide in your garage and your home.

✓ **Remove Heater Obstructions**

Make sure heat registers or baseboard heaters are not obstructed.

**In the event you have frozen pipes or pipes that have burst, call in an Emergency Work Order immediately.
As a reminder, never use your stove or oven to heat your home.**



IS GOING “PAY” PERLESS!

The Safe, Secure, and Seamless way to make payments.

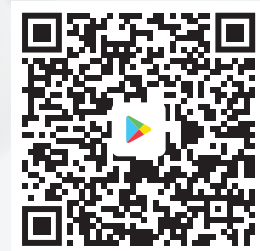
HMC is now accepting online payment options only. Residents may utilize the following online payment services:

Hunt Resident App  • **Hunt Resident Portal** • **WIPS Walk In Payment System**

Benefits of Paying Online

- ✓ Eliminates the Need to Drop Off Payments
- ✓ Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the **Hunt Resident App** 



Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.