

NEWSLETTER



HMC Electric Vehicle Charging Program

EV CHARGERS

We are excited to announce our collaboration with TRO Energy Solutions, Inc. (TROES), to introduce a pilot program for Electric Vehicle (EV) charging in select communities. This program will provide in-home Level-2 EV charging to military housing residents, aligning with our commitment to sustainability and energy resiliency goals outlined by the Office of the Secretary of Defense.

Our pilot program will kick off at four of our military bases: Barksdale Air Force Base (Shreveport, LA), Fort Sam Houston (San Antonio, TX), Joint Base Pearl-Harbor Hickam (Honolulu, HI), and Marine Corps Base Hawaii (Kailua, HI). These locations have been selected to cater to the growing interest in Level-2 fast charging among residents in military housing communities.

This initiative aims to position HMC as one of the pioneering military housing operators in the U.S. to offer a comprehensive residential EV charging solution, demonstrating a forward-thinking approach to sustainability-focused infrastructure.

COMMUNITY ANNOUNCEMENTS

Stay Informed & Engaged

New Landscaping Service Provider and Schedule: Sutherland

East Base Community: Monday and Tuesday

Main Base Community: Wednesday and Thursday

New Refuse Service Provider and Schedule: Get Rid Of It

East Base Community: Monday

Main Base Community: Tuesday

*Subject to change due to inclement weather or holidays.

COMING SOON: TENANT SATISFACTION SURVEY!

The annual Tenant Satisfaction Surveys will launch on March 4th, 2024 for the Air Force communities. We encourage you to share your thoughts and feedback on your living experience in our community. The survey links will be sent from the Air Force (AirForceHousingSurvey@celassociates.com) to the primary email address on file. If you have any questions, please contact your local leasing office.

AIR FORCE TENANT SATISFACTION SURVEY

COMING SOON!

Survey Launch is Monday, March 4, 2024

MAINTENANCE CORNER

MAINTENANCE TIPS

WHAT'S THE DRAMA OF FLUSHABLE WIPES?!

- Just because you don't see it anymore, doesn't mean it went away!
- 'Flushable' does not mean 'biodegradable'.
- 'Flushable' wet wipes clog sewer systems and cause costly repairs. Keep 'flushable' wipes out of our sewer!

SERVICE REQUESTS

Service Requests submitted through the Portal or App, are ONLY for Routine Maintenance Requests.

For Urgent or Emergency Maintenance, please call your Maintenance Service Request Line, 24 Hours a day to reach our team directly at (318) 395-6689, choose option 2 for Maintenance.

****DO NOT Submit These Requests Through the Online Portal or Mobile Application****

Urgent or Emergency Maintenance may be defined as, but not limited to: Appliances that are inoperable, clogged toilets, door security, gas concerns, HVAC not heating or cooling your home, leaks/water intrusions, lock outs/key issues, mold concerns, no power, no water, smoke detector/CO detector chirping or inoperable, water heater concerns, or any other work order that is a potential life, health, or safety concern.

WORK ORDER SUBMISSION PROCESS

- Open your Hunt Resident application or log into the online portal to submit a Routine Maintenance Service Request.
- Work Orders are time-stamped and immediately logged in the property management software .
- Residents receive email work order status notifications throughout the process of their request through to completion from CDR@Yardi.com.
- Resident receives automated online survey and phone call to ensure satisfaction from Surveys@SatisFacts.com upon work order completion.

March

TRIVIA NIGHT

Trivia Night, 90's edition! Join us at the Main Base Community Center on March 8th from 6:00 – 7:00 PM. Complimentary 90's treats and drinks will be available. There will also be a costume contest and best 90's attire will win a prize.

*While supplies last.

PI DAY!

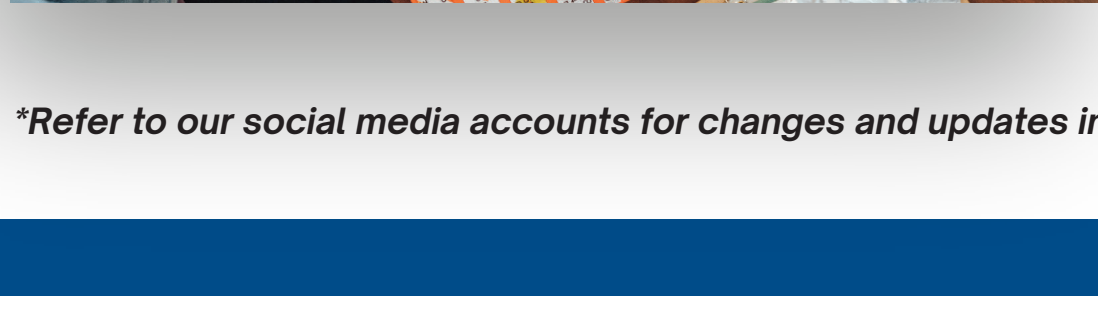
Join us on March 14th at the Community Center for a chance to indulge in a slice of delicious pie and participate in a raffle for your very own pie! Starting from 10:00 AM to 2:00 PM.

BINGO

Join us for Virtual Bingo on March 20th via Facebook at 10:00 AM. Message/Comment on the post on the day of the bingo game to get a card!

SKATE NIGHT!

Join us for SKATE NIGHT! Dust off those old skates or grab a new pair and head over to the East Side Housing Office on Friday, March 29th from 5:30 to 7:00 PM. This event promises fun for all ages! Residents are invited to celebrate the start of Spring by transforming a portion of South Liberty Avenue into a giant roller rink. Expect an evening brimming with prizes, music, games, and more! Enjoy complimentary light refreshments and drinks while supplies last. Food Trucks will be onsite, so come hungry! Scooters and skateboards are welcome, but please NO bicycles! Remember, all minors must be accompanied by an adult. See you there for a night of skating excitement!



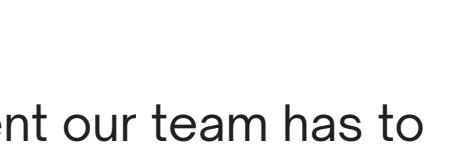
*Refer to our social media accounts for changes and updates in events.

Dates to Remember

IMPORTANT DATES

- **Trash** – East Side - Mondays / Main Base - Tuesday
- **Pest Control** – On site Mondays and Thursday

Service SPOTLIGHT



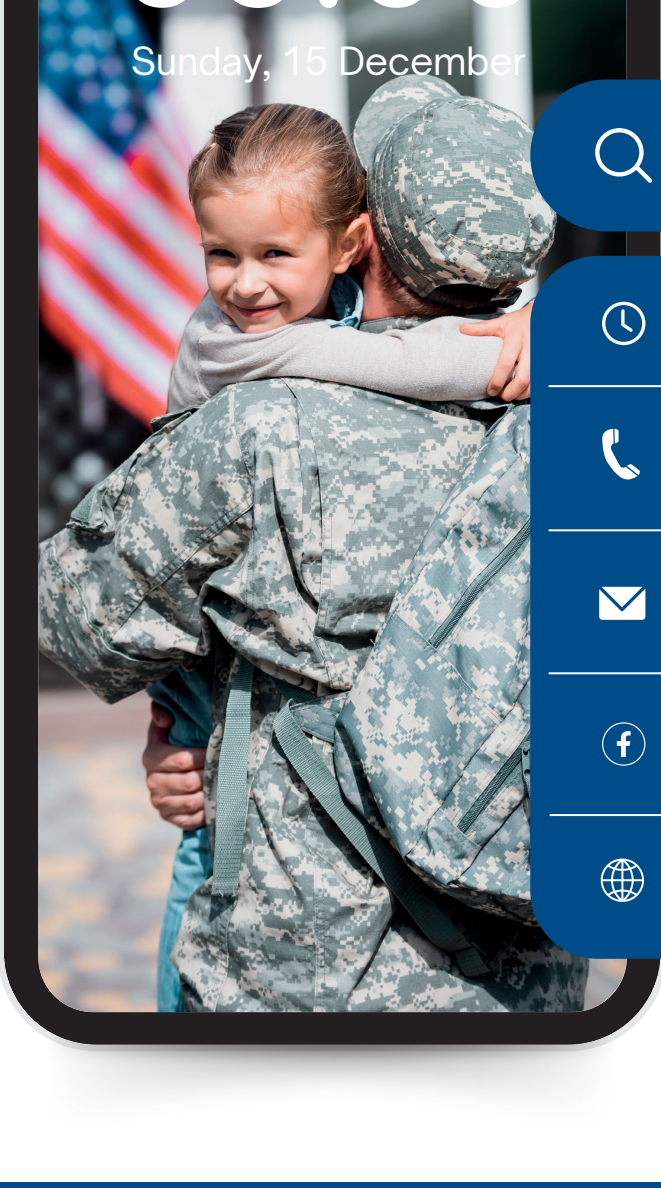
We are proud to highlight the commitment our team has to serving our residents. Share your unique perspective by submitting a review to help enhance your experience in our community.




Share Your Thoughts

CODY STEES

Our new Change of Occupancy Manager is Cody Stees. Cody is originally from Illinois. He is a KC Chiefs fan and enjoys riding his road king. He loves his job because he enjoys learning from others, whether it is work-related or something different!



 **Connect With Us** 

 Monday – Friday, 8:00 am – 5:30 pm
Saturday, 10 am – 5:30 pm

 318-395-6689

 BarksdaleLeasing@HuntCompanies.com

 [@BarksdaleAFBFamilyHousing](https://www.facebook.com/BarksdaleAFBFamilyHousing)

 [BarksdaleFamilyHousing.com](https://www.BarksdaleFamilyHousing.com)

2024

MARCH

SUN	MON	TUE	WED	THU	FRI	SAT
				Women's History Month	Rent is Due Employee Appreciation Day 01	02
03	Tenant Satisfaction Surveys Starts 04	HMCF Scholarship Program End 05	06	07	International Women's Day Trivia Night Main Base Community Center 6 - 7 PM 08	09
Daylight Saving Time Starts 10	11	12	Canine Veterans Day 13	Pi Day! Both Community Centers 10 AM - 2 PM 14	15	16
17	18	First Day Of Spring Resident Information Fair Main Base Community Center 5 - 6 PM 19	Virtual Bingo Facebook 10 AM 20	Pet of the Month Contest Starts 21	22	23
24	Medal of Honor Day 25	26	Pet of the Month Contest Ends 27	28	National Vietnam War Veterans Day Skate Night East Side Housing Office 5:30 - 7:00 PM 29	30
31						