

COMMUNITY DIRECTOR UPDATE

DECEMBER 1, 2025

COMMUNITY NEWS

As the year comes to a close, December brings a welcome mix of celebration, reflection, and community spirit. December is finally here, and Holiday decorations are going up, wreaths are on doors, and the smell of cookies seem to drift from every kitchen. It's the perfect time to slow down, enjoy the cozy weather, and spread a little extra cheer - Whether that's waving to a neighbor, sharing a sweet treat, or just soaking up the festive glow around the community. We hope everyone has a warm, joyful and wonderful holiday season.

We wish you all Happy Holidays!

RESIDENT REVIEWS

Our Maintenance Team is out daily making sure that all work orders are addressed professionally and correctly. We appreciate you taking the time to leave them positive reviews. We value your feedback! Don't forget to fill out your Satisfacts Surveys after every work order.

- ★ "It was a quick and perfect repair just after less than 30 minutes I requested! Thanks!"
- ★ "D'Angelo was great and very positive! He remained very professional and fixed the problem easy and fast!"
- ★ "Derek is a skilled, knowledgeable, all-business leader. I had two electrical related outages and he resolved both of them with apparent ease. He's very personable as well. It was my first time meeting him but it felt like I was talking with an old friend. Derek is an asset to your team!"
- ★ "The past 2 times I've put in a work order the gentleman who fixed the work order was always quick to respond, efficient, and precise. I greatly appreciate his help and efforts."

COMMUNITY LAWN & TRASH SCHEDULE

NEIGHBORHOOD	Heritage Heights	Liberty Heights	Main Base
Lawn Service	Monday - Tuesday	Monday - Wednesday	Wednesday - Friday
Trash Service	Tuesday	Monday	Tuesday
Bulk Trash Pick Up	Last Friday of Every Month	Last Friday of Every Month	Last Friday of Every Month

Leasing Office Contact Information

-  (318) 395-6689
-  BarksdaleLeasing@HuntCompanies.com
-  www.BarksdaleFamilyHousing.com



UPDATES & EVENTS

TEAM UPDATES

Meet John Harrison, our Community Manager. With 20 years of Air Force service under his belt, John continues to bring his dedication and passion to our community every day. Thank you for all you do, John!



MAINTENANCE TIPS

Do you have an Electric Vehicle? If so, you are required to sign up with TRO Energy and have an EV Charger installed in your home. Please read the information on the attached flyer at the end to properly register.

UPCOMING COMMUNITY EVENTS

BASE TREE LIGHTING

Date: December 4th

Time: 4:00 PM – 6:00 PM

Location: Main Base – Barksdale Blvd in front of Chapel 1

Join us for a night of fun for the Annual Tree Lighting!



HOLIDAY PARADE

Date: December 11th

Time: 4:00 PM – 5:00 PM

Location: East Side Housing

Our housing complex is lighting up with festive spirit during the annual Holiday parade. Come join the magic and make memories that sparkle. Be on the lookout for Santa!



PET OF THE MONTH

Date: December 8th – December 12th

Location: [Facebook Page](#)

Think your furry friend has what it takes to be our Pet of the Month? Submit your pet's photo on Facebook for a chance to win! We can't wait to see your adorable entries!



HOLIDAY DECORATION CONTEST

Date: December 15th – December 19th

Location: Your home

Let the holiday decorating begin! Show off your festive flair and light up the neighborhood with your creativity. Who will take home the crown for the most dazzling display?



COCOA & CRAFTS

Date: December 18th

Time: 3:30 PM – 4:30 PM

Location: East Side Office

Cocoa, crafts, and cozy vibes! Join us for a festive afternoon of creativity and hot chocolate magic. Let's make something merry together!



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Adrianne Rainey
Community Director

✉ Adrianne.Rainey@HuntCompanies.com

Kelly Bowmaker
Director of Operations

✉ Kelly.Bowmaker@HuntCompanies.com

TRO ENERGY SOLUTIONS

Register Now to Get Started!



Register for TRO's App, ChargeTime

Scan the QR code above to register for the ChargeTime app. The ChargeTime app will provide you with interactive data such as usage, tracking, billing and scheduling. Registering for the ChargeTime app prompts TRO's electrification specialist to contact you to schedule your installation.



Sign Subscription Agreement with TRO

Review the registration terms and select a subscription model that will work for you.



TRO Loops in Your RSO for You

Once you have registered, TRO will inform your Resident Services Office about the installation and will also share data concerning your home's usage for EV charging. No additional steps are required, you are good to go!



Pay Your TRO Bill with Their User-Friendly App

Your account can be fully managed through the ChargeTime app. Set up reoccurring monthly payments for easy management.



What Happens When You Move or Cancel?

The TRO equipment stays in the home if you cancel your TRO subscription or when you vacate your home.



Contact the TRO Customer Service Center for help managing your account through the app, by email, or by phone.

You can reach their team by email at charge@TROenergy.io or by phone at **(757) 800-1417** from 7:00 AM – 10:00 PM CST.

2025

DECEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
	01	02 #GivingTuesday	03	04 Base Tree Lighting	05	06
07 National Pearl Harbor Remembrance Day	08 Pet of the Month Contest Starts	09	10	11 Holiday Parade	12 Pet of the Month Contest Ends	13 National Guard Birthday Wreaths Across America
14	15 Holiday Decoration Contest Starts	16	17	18 Cocoa & Crafts	19 Holiday Decoration Contest Ends	20 Space Force Birthday
21	22	23	24	25 OFFICE CLOSED	26	27
28	29	30	31 New Year's Eve			