



BARKSDALE
FAMILY HOUSING

HUNT MILITARY COMMUNITIES

COMMUNITY DIRECTOR UPDATE OCTOBER 1, 2026



COMMUNITY NEWS

As the temperatures begin to cool and fall decorations start appearing around the community, October brings one of the most exciting events of the season, Halloween! Military housing communities are known for their strong sense of neighborhood spirit, and Halloween is a great opportunity for families to connect, have fun, and create lasting memories.

Whether your family is planning elaborate costumes, decorating your home with pumpkins and autumn displays, or simply enjoying a night of trick-or-treating, a little preparation can help ensure everyone has a safe and enjoyable experience.

Halloween Safety Tips for Trick-or-Treaters

Wear Costumes Safely

- Choose costumes that fit properly and do not drag on the ground to prevent trips and falls.
- Consider face paint instead of masks when possible, as masks can limit visibility.
- Add reflective tape, glow sticks, or flashlights to costumes and candy bags so children can be easily seen after dark.
- Ensure costume accessories such as swords, wands, and other props are soft and flexible.

Stay Visible and Alert

- Carry a flashlight or wear light-up accessories.
- Walk on sidewalks whenever available and use designated crosswalks.
- Look both ways before crossing streets and avoid darting between parked vehicles.
- Keep electronic devices put away while walking so everyone can stay aware of their surroundings.

Trick-or-Treat Together

- Young children should always be accompanied by a responsible adult.
- Older children should travel in groups and stick to a planned route.
- Establish a check-in time and ensure children know how to reach parents or guardians if needed.
- Teach children never to enter a stranger's home or vehicle.

Check the Candy

- Wait until arriving home before eating any treats.
- Parents should inspect all candy and treats before consumption.
- Discard any items that appear opened, damaged, or homemade from unknown sources.
- Be mindful of food allergies when sorting treats.



Leasing Office Contact Information



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COMMUNITY NEWS (CONTINUED)

Tips for Residents Handing Out Treats

- Turn on your porch lights to indicate participation.
- Clear walkways of decorations, hoses, toys, or other tripping hazards.
- Keep pets secured indoors to prevent accidental escapes or frightening young visitors.
- Consider providing non-food treats such as stickers, pencils, or small toys for children with allergies.

Military Community Courtesy

Our military housing community is home to service members and families with varying schedules. Please be respectful of homes with porch lights turned off, as residents may be working shifts, deployed family members may be away, or families may choose not to participate. A little courtesy and neighborly kindness go a long way in making Halloween enjoyable for everyone.

Fall Fun Beyond Halloween

October is also a wonderful time to enjoy:

- Pumpkin decorating
- Community walks and bike rides
- Fall-themed crafts
- Outdoor family movie nights
- Seasonal baking and cook-offs

Take some time this month to connect with neighbors, enjoy the changing season, and celebrate the strong community spirit that makes military housing feel like home.

Wishing all of our residents a fun-filled, safe, and memorable Halloween season. We look forward to seeing the creativity, costumes, and community pride that make our neighborhood such a special place to live.

Stay safe, have fun, and don't forget to bring a flashlight!

Barksdale Trick or Treat is on October 31st from 5:00 PM – 8:00 PM.



COMMUNITY LAWN & TRASH SCHEDULE

We truly appreciate each and every one of you for making sure that your trash cans are returned promptly after trash pickup!

NEIGHBORHOOD	Heritage Heights	Liberty Heights	Main Base
Lawn Service	Monday – Tuesday	Monday – Wednesday	Wednesday – Friday
Trash Service	Tuesday	Monday	Tuesday
Bulk Trash Pick Up	Last Friday of Every Month	Last Friday of Every Month	Last Friday of Every Month

TENANT SATISFACTION SURVEY RESULTS 2026:

Participation

- 956 housing residents were invited to participate.
- 321 surveys were completed.
- Response rate increased to **33.6%**, providing a strong sample of resident feedback.

Overall Performance

- Overall resident satisfaction improved from **72.2 to 77.6**, moving into the "**Good**" category.
- Property Satisfaction increased from **66.1 to 71.9**, improving from Below Average to Average.
- Service Satisfaction improved from **76.5 to 81.6**, reaching the "**Very Good**" category.
- All three major satisfaction indexes showed measurable year-over-year improvement.

Property Performance

- Six of seven housing areas improved their Overall Satisfaction scores.
- Only one neighborhood experienced a decline in Overall Satisfaction.
- Two communities earned CEL's prestigious **A-List Award for Customer Service**.

Maintenance Services

- Maintenance received the highest Business Success Factor score in the outstanding category. **85.2 (Outstanding)**.
- Residents rated **courtesy of maintenance personnel at 93.1**, the highest-rated question in the survey.
- Work order completion times improved significantly.
- Quality of maintenance work and follow-up both showed strong gains.

Customer Service

- Relationship between residents and housing staff scored **82.5 (Very Good)**.
- Residents reported strong satisfaction with:
 - Courtesy and respect from staff.
 - Ease of contacting housing offices.
 - Staff commitment to resolving issues.

Notable Achievements Since Last Year

- Overall satisfaction increased **5.4 points**.
- Property satisfaction increased **5.8 points**.
- Service satisfaction increased **5.1 points**.
- Responsiveness and follow-through increased **6.3 points**.
- Property appearance and condition improved **6.1 points**.
- Renewal intention improved **7.4 points**.
- Relationship rating improved **4.3 points**.

RESIDENT REVIEWS

- ★ "The guy who did the initial inspection was quick and decisive."
- ★ "The guy we got was very nice, he did the job good, I asked a question he answered in full detail and said what we need to buy next time it happens so, i'd say good experience."
- ★ "Amazed and grateful for how quickly the AC was repaired."
- ★ "The gentleman that came to my house was very kind and polite."
- ★ "The team that helped me was quick and informative."
- ★ "Really smooth process! Thank you!"



UPCOMING COMMUNITY EVENTS

YARD DECORATION CONTEST

Date: Monday, October 5th – Friday, October 9th

Time: 5:00 PM – 7:00 PM

Yard of the month, who has the best Halloween decorations.
One winner for each neighborhood.

PET OF THE MONTH

Date: Monday, October 19th – Friday, October 23rd

Location: Facebook

Show off your furry friend by submitting
a photo of your pet in the
Facebook comments.

OFFICE TRICK-OR-TREAT

Date: Friday, October 30th

Location: Both Housing Offices

Come dressed up to either
housing office and get a treat!

UPCOMING LOCAL EVENTS

FIRE PREVENTION WEEK

Date: Sunday, October 4th – Saturday, October 10th

Time: All week

Location: Base Fire Department

Stay tuned for the timeline of events for Fire
Prevention Week. There will be a parade on October
10th to end the week.

RED RIVER REVEL MUSIC FESTIVAL

Date: Thursday, October 8th – Thursday, October 15th

Time: All Day

Location: Festival Plaza

At Festival Plaza in nearby Shreveport starting Thursday, October 8 through mid-October 2026 — Features
live music acts like Cowboy Mouth (Oct 8), Better Than Ezra (Oct 15), and Seratones (Oct 17), alongside art
displays and food.



HALLOWEEN CRAFT

Date: Monday, October 12th

Time: 3:00 PM – 4:00 PM

Location: East Side Housing Office

Join us to paint your very own ceramic pumpkin
or planter

FALL FESTIVAL

Date: Thursday, October 22nd

Time: 5:00 PM – 7:00 PM

Location: Main Base Community Center

Join us for our Annual Fall Festival with
bounce houses, a pumpkin patch, vendor
market, face painting, food, and more!

BOSSIER CITY MAKERS FAIR

Date: Friday, October 9th

Time: 11:00 AM

Location: Louisiana Boardwalk

An annual market featuring over 150 local
handmade vendors, food, and family activities
with free admission.

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Adrianne Rainey
Community Director

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Kelly Bowmaker
Director of Operations

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OCTOBER

2026

SUN	MON	TUE	WED	THU	FRI	SAT
				01	02	03
04 Fire Prevention Week Oct 4th - Oct 10th	05 Yard Decoration Contest Oct 5th - Oct 9th	06	07	08 Red River Revel Music Festival Oct 8th - Oct 15th	09 National Depression Screening Day Bossier City Makers Fair	10
11	12 Halloween Craft	13 Navy Birthday	14	15	16	17
18	19 Pet of the Month Oct 19th - Oct 23rd	20	21	22 Fall Festival	23	24
25	26 Deployed Day	27 Navy Day	28	29	30 Office Trick-or-Treat	31